



# PROCESS

## KJZZ PLEDGE-FREE STREAMING

### Members Who Are Eligible

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Members who make a sustaining gift of \$15.00 a month or more are automatically eligible to listen to pledge-free streaming. Log in to your e-member account and click on the player to listen.

- a. [kjzz.org/emember](http://kjzz.org/emember)
- b. [pledgefree.kjzz.org](http://pledgefree.kjzz.org) and click on “Log in”
- c. If members can’t remember their user name, they can contact Member Services at (phone) 480-774-8400 or (email) [member\\_services@rioradio.org](mailto:member_services@rioradio.org). Members can retrieve their own password.

### How to Access Pledge-Free Streaming

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**STEP 1: Make a sustaining gift of \$15 a month or more**

**STEP 2: Create an e-member account**

There are two ways to do this:

- a. You’ll receive an email confirming your donation where you’ll find a link to create an e-member account
- b. [kjzz.org/emember](http://kjzz.org/emember)
- c. [pledgefree.kjzz.org](http://pledgefree.kjzz.org) and click on “Log in”

**STEP 3: You’ll receive an email when your account is set up**

*[DURING DAY]* This should only take a few hours

*[AFTER 4 PM]* Watch for it in the morning

**STEP 4: Log-in to your e-member account and click on the player to listen**

- a. [kjzz.org/emember](http://kjzz.org/emember)
- b. [pledgefree.kjzz.org](http://pledgefree.kjzz.org) and click on “Log in”

### For More Information

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If you have any questions, go to [pledgefree.KJZZ.org](http://pledgefree.KJZZ.org)